

Monday, September 25								
3:00-5:00P	Registration Check-In - ProPhoenix Table, Lobby of Kalahari Hotel							
6:00-9:00P	Social Networking Event - Ballrooms B/C/D/E/F/G							
Tuesday, September 26								
7:00-8:15A	Breakfast Buffet - Great Karoo							
ROOMS	Suites A&H	Wisteria	Portia	Ebony	Guava	Suite E	Suite D	Tamarind
8:30-10:30 am	Opening Session for All							
10:30-10:45	Break - South Hallway							
10:45-11:45 am	Full CAD/WDA Demo	FRMS Sys Admin Review	System Admin Review Part 1	Computer Lab Drop-In Q&A		Internal Affairs		
11:45-12:30	Lunch - Ballrooms C&F							
12:30-1:30 pm	Full CAD/WDA Demo Pt 2	Inspections Set Up	System Admin Review Part 2	Computer Lab Drop-In Q&A	Inventory Module	CSP Workflow	Why AWS & CJIS Security	Animal Control Module
1:30-2:30 pm	RMS 2024 What's New	Mobile Inspections	CMS System Admin Review	Computer Lab Drop-In Q&A	Case Mgmt & Victim Notifications	Report Writing Part 1	AWS Law Cloud Implementation	What's New CAD 2024
2:30-2:45	Break - South Hallway							
2:45:3:45 pm	RMS Best Practices	WDA V2 Fire/EMS	Medical Module	NIBRs Q&A Drop In	Lead Management Module	Report Writing Part 2	Windows Server/ Azure AD	Creating Dashboards Law
3:45-4:45 pm	FTO Module	Activity Log for FRMS	CMS Cell Check	NIBRs Q&A Drop In	PAPR	Training Module	Cyber Security	Custom Incident Reports
5:45-6:30P	Dinner - Ballrooms C&F							
6:30-8:00 P	Entertainment - Ballrooms C&F							
	All Users	CAD	IT	Law Enf RMS	Corrections	Fire RMS		

Wednesday, September 27

7:00-8:15	Breakfast Buffet - The Great Karoo							
ROOMS	Suites A&H	Suite E	Guava	Suite D	Portia	Tamarind	Ebony	Wisteria
8:30-9:30 am	Under Utilized Features-RMS <i>Sam</i>	What's New CAD 2024	Document Management	Advanced GEO/ Map Layers	CMS Pre Booking Queue	Property Entry	Computer Lab Drop-In Q&A	FRMS Under Utilized Features
9:30-10:30 am	Under Utilized Features- CAD	Building Unit Recommends Law	K-9 Module w/GEO	SQL Server & DR	CMS Under Utilized Features	Property Room Management	Computer Lab Drop-In Q&A	Investigation Reporting
10:30-10:45	Break -South Hallway							
10:45-11:45 am		Building Unit Recommends Fire/EMS	CAD Flags	Zero Trust	Open Forum	Internal Affairs	Computer Lab Drop-In Q&A	
11:45-12:30	LUNCH - Ballrooms C&F							
12:30-1:30 pm	Special Needs Registry	CAD Quality Assurance	CAD Special Functions	AWS CAD Connect	Lead Management Module	CSP Workflow	Computer Lab Drop-In Q&A	Accounting/ Permits/ Invoices
1:30-2:30 pm	FTO Module	Customizing CAD Screens	CAD System Admin Review	Hot/New Technology CAD & RMS	PAPR	Training Module	Computer Lab Drop-In Q&A	Creating Dashboards Fire
2:30-2:45	Break - South Hallway							
2:45-3:45 pm		Creating Dashboards CAD	Personnel Module	IT Tools	Case Mgmt & Victim Notification	RMS 2024 What's New	Computer Lab Drop-In Q&A	FRMS Ideas for Future
3:45-4:45 pm		Advanced CAD	Document Management	Open Forum	Inventory & Fleet Maint Module	QA Forms	Computer Lab Drop-In Q&A	
6:00-10:30	DINNER 6:00-6:30 Entertainment 6:30-10:30 Ballrooms A/B/G/H							
	COLOR Code	All Users	CAD	IT	Law Enf RMS	Fire RMS	Corrections	

Thursday, September 28							
7:00-8:30	Breakfast Buffet - The Great Karoo						
ROOMS	Wisteria	Ebony	Suite A	Suite H	Portia	Guava	Tamarind
9:00- 10:00 am	Creating Dashboards General	Scheduled One-on-Ones	Law Ideas for Future	Phoenix Services	CMS Ideas for the future	CAD Quality Assurance	QA Forms
10:00-11:00 am		Scheduled One-on-Ones	Law Ideas for Future <i>(Continued)</i>		Special Needs Registry	Customizing CAD Screens	RMS Best Practices
11:00-11:30 am	Conference Closing - Suite A						

COLOR Code	All Users	CAD	IT	Law Enf RMS	Corrections	Fire RMS
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2023 National User's Conference

September 25-28th, Kalahari Resort, Wisconsin Dells, WI

Please make your plans to join us next year. Dates and Location to be announced at the Conference Closing